

Avature Partner Program

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The Avature Partner Program is a transformative pathway to becoming an officially certified partner of Avature. Designed to immerse participants in the intricacies of Avature solutions and configuration, this program sets the stage for professionals to step into the role of trusted partners within the Avature ecosystem.

Why Avature Partner Program?

Through our program, participants will:



Develop a deep understanding of Avature solutions, laying the groundwork for expert partnership.



Acquire hands-on skills in configuring and implementing Avature solutions, preparing them to address customer needs with confidence.



Gain proficiency in customizing solutions to meet specific client requirements, ensuring they are well-equipped to provide tailored services.

Partner Certification

Level 1

This certification marks the foundational step in mastering Avature TA suite, emphasizing simplicity and rapid implementation. Participants will become adept at using default configuration while acquiring the skillset to modify essential elements of the system.

Level 2

Progressing from Level 1, this certification empowers individuals to delve deeper into customization, allowing for greater personalization to meet specific client needs and preferences.



Avature Partner's two-tiered structure optimizes customer service efficiency and promotes specialization and professional growth.

Training Resources

Avature Partners will have access to a diverse array of learning resources, providing a comprehensive experience and fostering a deep understanding.

On-demand Videos

Engage with our curated video content that explores key concepts and functionalities of Avature, offering step-by-step guidance on usage and best practices.

Help Articles

Access a repository of help articles that cover common queries and troubleshooting tips, enabling you to navigate our platforms efficiently.

Interactive Platform Training

Experience hands-on learning through interactive exercises facilitated by our bot, Ernie. These exercises are designed to reinforce learning and build practical skills.

Test Environment for Practice

Enjoy personalized, hands-on exercises designed specifically for your test environment experience.

Partner Certification Schedule

2026	Certification	Session 0	Course Length	Evaluation
Q1	Level 1	March 12	March 16 - 25	March 30 - 31
Q2	Level 2	April 9	April 13 - 17	April 21 - 22
	Level 1	June 18	June 22 - 29	July 6 - 7
Q3	Level 2	July 16	July 20 - 24	July 30 - 31
Q4	Level 1	October 15	Oct 19 - 26	Nov 2 - 3
	Level 2	November 12	Nov 16 - 20	Dec 3 - 4

Workshops Schedule*

2026	Certification	Workshops Date
Q1	Level 1	March 27
Q2	Level 2	April 20
Q2	Level 1	July 1
Q3	Level 2	July 28
Q4	Level 1	October 28
	Level 2	November 30

*Workshops are mandatory and part of the course length. All sessions, including the workshop, start at 1:30 UTC and end at 3:30 UTC.

Please note dates are subject to change without notice. Visit the [FAQs](#) section for more details.

Recertification Process

Certifications are valid for one year and, to recertify, you'll need to complete an on-demand questionnaire based on the new features in Avature.

Recertification is fully flexible: it combines video content with a multiple-choice assessment that you can complete at your own pace.

You can rewatch the videos as many times as needed to ensure you're comfortable and confident before taking the assessment.

To kick off the registration process, please contact strategicpartnerships@avature.net

Stay certified, stay current, and continue delivering top-tier implementations with Avature!

FAQs

How do I register for the Avature Partner Program?

To register for the Partner Program, please contact your Account Manager or Strategic Partnerships Team at strategicpartnerships@avature.net.

Which level should I join?

Level 1: Designed for consultants familiar with basic Avature functionalities. Learn to modify different workflows types for pipeline-, job-, and onboarding task-related processes. Gain skills in editing and creating library items like email templates, forms, and views. Also, explore editing custom portals, data models, and datasets.

Level 2: Geared towards consultants with advanced Avature experience. Dive into customizing configurations to meet complex client needs, including creating new workflows, conditional flows, and configurations. Master the management of integrations and advanced data modeling tools.

How are the sessions delivered?

All sessions are conducted virtually, with instructors delivering real-time content. The remaining materials are available on-demand, including access to videos, exercises, and the Interactive Platform for hands-on exploration of new tools and functionality.

What is the time commitment?

It takes 3 weeks to get certified. Given that most lectures are between 2 hours long, you should consider a half-day training block during those certification weeks.

Do I need to attend every session?

Participation and attendance are key to a successful learning experience. To fully benefit from the program, participants are required to attend at least 80% of sessions per level.

Participants whose attendance falls below this threshold will not be eligible to sit for the exam and will be required to reschedule their participation in the program.

Should I Bypass Level 1?

We strongly recommend participating in both Level 1 and Level 2 of the training, as they complement each other. The foundational content in Level 1 provides a crucial perspective on consulting and Avature implementation best practices, which are further expanded upon in Level 2. Skipping Level 1 may result in missing important groundwork that we rely on in Level 2.

If you already implemented Avature solution you may qualify to bypass Level 1 by sitting for bypass Evaluation. Consult with Strategic Partnerships Team to learn more about the content that you will be bypassing in your recommended level.

What does the final exam look like?

To ensure effective learning, each level of our program includes dedicated exams. These assess mastery of the material and provide valuable feedback to learners. The exam will cover knowledge from reference materials, exercises, Interactive Exercises, and live training sessions, presented as a multiple-choice test.

To successfully complete each level of the learning program, participants are required to pass all exams with a minimum score of 75%.

Can participants retake the exam?

Participants who do not achieve the minimum passing score in any stage may retake the respective exam once. Each stage provides a maximum of two exam instances, including the initial attempt and one retake.

How long does the certification remain valid?

The certification remains valid for one year and you have the option to renew it through a recertification exam.

Is there any practical part of the certification?

Yes, there is a workshop session in each level. Designed with your success in mind, these hands-on sessions are led by Avature Consultants and focus on practical application of the knowledge you gain through the course. Together, we'll explore real-world scenarios and dive deep into how to apply the concepts presented in each certification module.

What is the structure of the workshops?

These workshops, led by our expert Consulting Team in collaboration with the Partner Training team, are hands-on sessions designed to deepen your understanding and application of the implementation materials.

Our goal is to ensure you absorb every key insight from our training, building a solid foundation for success. You'll have the opportunity to work alongside our specialized Consultants to dive into configuration steps and explore best practices that can elevate your approach. You will also be able to gain actionable feedback, ask questions, and tackle potential challenges in a collaborative environment with experts guiding you every step of the way.

Contact Us to **Learn More**

avature.ai

Contact strategicpartnerships@avature.net
to learn more about Avature Partner Program.