





Avature Certification Program

Avature Certification Program

The Avature Certification Program has been designed to upskill users and provide them with the comprehensive knowledge they require to administer the Avature platform successfully.

Certification Levels

Avature certifications come in all shapes and sizes. We offer four levels of certification to cater for all needs: Associate, Advanced, Admin, and Subject Matter Expert. Whichever level you choose, you will unlock opportunities.

Levels	Target Audience	Description
 Associate Certification	Avature beginners or users in the path of becoming an Admin.	Covers fundamental know-how on Avature's building blocks and Admin essentials.
 Advanced Certification	Experienced Avature users or users in the path of becoming an Admin.	Focuses on processes, enabling individuals to maximize their Avature knowledge by leveraging system capabilities, useful real-life scenarios and tips and tricks.
 Admin Certification	Avature Admins with access to advanced configuration settings.	Analyzes and configures end-to-end processes, troubleshooting common scenarios and advanced Admin functionality.
 Subject Matter Expert Certification	Highly-experienced Avature Admins responsible for adjusting advanced configuration settings.	Allows participants to autonomously create new processes in Avature and provides in-depth knowledge on configuration, reporting, and security around the system.

Your Preferred Learning Format

To better adapt to different learning preferences and business needs, certifications are offered in two formats:

- **Avature Flex Certification:** A self-paced, on-demand format that allows users to complete their certification journey with greater flexibility and autonomy.
- **Avature Instructor-Led Certification:** A guided experience featuring live sessions with Avature experts, interactive workshops, and personalized support.

Currently, the Flex Certification format is available for the Associate and Advanced levels. The Instructor-Led format is available for all four levels: Associate, Advanced, Admin, and Subject Matter Expert.

Avature Flex Certification

The Avature Flex Certification Program offers the same certification structure and recognition as an instructor-led program, but with the flexibility to learn at your own pace. Through a mix of on-demand modules, practical exercises, and scheduled evaluation windows, users can complete certifications without depending on live sessions, while still having access to Q&A touchpoints for support when needed.

Key benefits:

- Learn anytime, anywhere, with year-round availability.
- Scheduled exam for a consistent evaluation process.
- Optional Q&A sessions available periodically for support.
- Same certification levels, structure, and credentials as the instructor-led format.
- Ideal for teams seeking scalability and autonomy while keeping expert guidance within reach.



Best suited for...

Users who value flexibility, self-paced learning, and independent progress supported by expert guidance.

Schedule (Flex Certification)

2026	Level	Q&A Session* (optional)	Evaluation** (1 st attempt)	Evaluation (2 nd attempt)
Q1	L1 - Associate	Mar 11	Mar 18 – 20	Mar 31 – Apr 2
	L2 - Advanced	Mar 12		
	L1 - Associate	Apr 29	May 6 – 8	May 20 – 22
	L2 - Advanced	Apr 30		
Q2	L1 - Associate	Jun 10	Jun 17 – 19	Jul 14 – 16
	L2 - Advanced	Jun 11		
Q3	L1 - Associate	Aug 19	Aug 26 – 28	Sep 8 – 10
	L2 - Advanced	Aug 20		
Q4	L1 - Associate	Oct 1	Oct 6 – 8	Oct 20 – 22
	L2 - Advanced	October 2		
	L1 - Associate	November 4	Nov 12 - 16	Nov 23 - 25
	L2 - Advanced	November 5		
	L1 - Associate	December 2	Dec 11-15	Dec 18 - 22
	L2 - Advanced	December 3		

*Q&A sessions will be scheduled close to exam dates and offered at times that work across all regions. Visit the [FAQs](#) section for more details.

Users may register for the Final Evaluation dates as long as they do so at least **10 days in advance. This will give them enough time to receive the materials, review them, and practice using the interactive training and sandbox instances.

Avature Instructor-Led Certification

The instructor-led format combines live virtual sessions, on-demand resources, hands-on practice, and final evaluations for official Avature recognition. Participants benefit from real-time trainer interaction, practical workshops, and opportunities to connect with peers and share experiences.

Key benefits:

- Direct access to Avature trainers for real-time guidance and Q&A.
- Structured learning calendar with live workshops and peer interaction.
- Dedicated time to explore complex topics and advanced configurations.
- Certification badges valid for one year.
- Keep skills sharp with continuously updated training content and exams.



Best suited for...

Users who prefer guided learning, interactive sessions, and real-time engagement with trainers.

AMER Schedule (Instructor-Led)

2026	Certification	Course Length	Start Time	Evaluation
Q1	L3 – Admin	Mar 16 – 26	1:00 pm EDT	Mar 30 – Apr 1
Q2	L4 – SME	Apr 15 – 22	1:00 pm EDT	Apr 28 – 30
	L3 – Admin	June 2 - 10	1:00 pm EDT	Jun 16 - 18
Q3	L1 – Associate	July 14 – 21	1:00 pm EDT	July 23 – 27
	L4 – SME	July 20 – 29	1:00 pm EDT	July 31 – Aug 4
	L2 - Advanced	Aug 18 - 25	1:00 pm EDT	Aug 27 – 31
	L3 – Admin	Sep 21 - 30	1:00 pm EDT	Oct 2 – 6
Q4	L4 – SME	Nov 16 – Dec 2	1:00 pm EDT	Dec 4 – 8

APAC Schedule (Instructor-Led)

2026	Certification	Course Length	Start Time	Evaluation
Q1	L4 - SME	Mar 2 – 11	10:00 am AWST	Mar 16 – 18
Q2	L3 - Admin	Apr 7 – 15		Apr 21 – 23
	L4 - SME	May 18 – 27		Jun 2 – 4
Q3	L3 - Admin	Jun 1 – 9		Jun 16 – 18
	L4 – SME	July 13 - 21		July 28-30
Q4	L3 - Admin	Sep 14 – 22		Sep 29 – Oct 1
	L4 - SME	Nov 9 - 17		Nov 24 - 26

EMEA Schedule (Instructor-Led)

2026	Certification	Course Length	Start Time	Evaluation
Q2	L3 - Admin	Apr 13 – 22	10:00 am CEST	Apr 28 – 30
	L4 - SME	May 26 – Jun 3		Jun 9 – 11
	L1 - Associate	Jun 8 - 15		June 17-19
Q3	L2 - Advanced	July 13 - 21		July 28 - 30
	L3 - Admin	Sep 7 - 15	Sep 18 - 22	
	L4 – SME	Oct 21 - 30	Nov 4-6	
Q4	L3 – Admin	Nov 9-17	10:00 am CET	Nov 25-27

Note the course length refers to instructor-led sessions, hosted at the time listed above. Sessions range from 1-2 hours. Dates and times are subject to change without notice. Visit the [FAQs](#) section for more details.

Bypass Evaluations

If you are an Avature-savvy user, you can always register for a Bypass Evaluation to skip up to the first three certification levels.

If you are attempting to bypass any level above 1, the content is cumulative. For example, if you want to bypass Level 2, Level 1 content will also be included.

Corresponding resource kits will be sent in advance to help you prepare for the evaluation.

2026	Bypass	Evaluation
Q2	L3 – Admin	Apr 28 – 30
	L1 – Associate	Apr 14 – 16
	L2 – Advanced	May 5 – 7
	L1 – Associate	May 26 – 28
	L3 – Admin	Jun 9 – 11
	L2 - Advanced	Jul 7 – Jul 9
Q3	L3 – Admin	Jul 31 – Aug 4
	L1 - Associate	Aug 18 – 20
	L2 - Advanced	Sep 22 – 24
Q4	L3 – Admin	Oct 27 - 29
	L2 – Advanced	Nov 17 – 19

Please note dates are subject to change without notice. Visit the [FAQs section](#) for more details.

Don't see dates that align with your schedule? When registering, select "Request Exception Dates" and the Training team will reach out to you.

Have You Already Obtained Your Certification?



Each certification is valid for one year. To maintain your certified status, you can sign up for an on-demand recertification program designed to refresh your knowledge and update you on the latest platform features.



Recertification is fully flexible: it combines video content with a multiple-choice assessment that you can complete at your own pace.



You can rewatch the videos as many times as needed to ensure you're comfortable and confident before taking the assessment.

Visit the [FAQs](#) section for more details.

Frequently Asked Questions

Who can sign up for the program?

You can only get a certificate if you are an employee of a company that operates with Avature. No prior Avature experience or programming know-how is required.

Does it have a cost?

Yes, you can reach out to your Avature representative to learn more about pricing.

What does the certification consist of?

The program is designed to fit into your schedule with engaging live sessions, workshops, and hands-on practice. You'll have access to our Interactive Platform and sandbox instance, so you can practice at your own pace and reinforce your learning in a hands-on way.

May I sign up for multiple levels?

You may participate in one or more certification levels. You must be certified in the previous level to continue on to the next. See more details about the Bypass Levels if you would like to start at a more advanced level than the first.

What does time commitment look like at each level?

Avature Flex Certification

- Levels 1 and 2: Access the Interactive Platform, a sandbox environment for practice, and on-demand videos. Set aside time to review the videos and practice within the portals provided.

The total watch time for videos in each level is about three and a half hours. Additional time is required for completing the assigned exercises and reading help articles.

Avature Instructor-Led Certification

- Levels 1 and 2: Get hands-on in two 2-hour workshops, plus a 1-hour Q&A session to reinforce your learning and get your questions answered.
- Levels 3 and 4: Dive deeper with five, 2-hour sessions that cover advanced topics in detail. You'll also get two 1-hour Q&A sessions for extra guidance, feedback, and personalized support.

Additional time is required for completing assigned exercises, watching videos, and reading help articles. Each level takes about three weeks to complete, including evaluation.

Frequently Asked Questions

Are all workshops and sessions mandatory?

To get the most out of your experience, attendance is essential.

- Levels 1 and 2: For Instructor-led sessions, the workshops are mandatory. For our Flex program, you are welcome to join the Q&A session, but it is optional and the remainder of the material is self-study. Prepare for the final evaluation on your own and practice.
- Levels 3 and 4: Sessions 1–5 are mandatory—they form the foundation of your success in these levels. The two Q&A sessions are optional but strongly recommended.

In Q&A sessions, we tackle last-minute doubts and break down the evaluation process—including what to expect, when to expect it, and sample responses. You'll leave with greater confidence and clarity.

Can I access the recordings after the live sessions/workshops?

Live sessions and workshops are designed as interactive, real-time experiences and are **not recorded**. If you're unable to attend a session, you'll have full access to the on-demand materials in the Resource Kit to cover the content at your own pace. You're also welcome to bring any questions to our Q&A sessions or share them with us offline once you've reviewed the material.

What does the final evaluation consist of?

The evaluation consists of one scenario-based exercise and a multiple-choice questionnaire for each of the certification levels. The passing mark is 75%, meaning that the level of knowledge required is high. You will be able to sit for the evaluation twice. When you pass a final evaluation, you will earn a certificate and a digital badge, which you can share online with your professional network.

What happens if I fail an evaluation?

You will have two attempts to pass an exam (both for a specific certification level or bypass evaluation).

Does the certification syllabus change?

Yes, certifications' and bypass evaluations' syllabus is updated annually to incorporate new features and best practices. Program's content is subject to change without prior notice.

Frequently Asked Questions

Does my certification expire?

Yes, certificates are valid for a year. You can keep skills up-to-date and stay on top of Avature's new functionality with our learning courses and exams that are continuously updated. When it's time to renew, simply register for the on-demand recertification course and pass the assessment to maintain your certification, unlock new permissions, and keep access to key features.

How long does it take to renew my certification?

Recertification lengths vary based on how many levels are being covered. You can easily complete any certification in a day, although you may do it at your own pace based on your availability.

If I'm certified in all levels, do I have to sign up for multiple recertifications?

No, you only need to register for the recertification level that matches the highest level you have previously passed.

If I miss a recertification instance, can I participate in the next one?

If you do not complete the required renewals, your certification will expire. You can re-earn certificates by signing up for multiple recertifications.

If I completed a level but my badge has expired, do I need to recertify before moving on to the next level?

Yes, an active certification is required to advance to the next level, so you'll need to recertify before proceeding.

If I want to skip three certification levels, do I need to take three bypass evaluations?

No, the bypass evaluation content increases as more certification levels are skipped. The Bypass Associate and Advanced evaluations' content is related to both levels' curricula, whereas the Bypass Associate, Advanced, and Admin Certification's evaluation includes features and functionality from the three certification levels.

Frequently Asked Questions

Can a certification course be canceled and rescheduled?

There is a minimum attendance requirement for holding a training session and due to lack of registrants, training for a particular level may be canceled, where a subsequent session will be offered.

Can I cancel and reschedule my participation in a certification level or evaluation?

All participants will be able to reschedule at no additional cost and participate in a later training course/evaluation of their choice, pending availability.

Is my certification specific to me or my company?

You are certified as an individual and your certification badge is personal. Although you must participate as a user in Avature, you will retain your certification even if you change employers, allowing you to showcase your expertise wherever you go.

Contact Us to **Learn More**

For more information about the **Avature Certification Program**, please contact your Avature representative or visit our website.

avature.ai

