



2019 US Avature

# Specialist Certification

## First Time Attendees

### What's new in Avature?

2018 released admin-specific features

- **User Management**
  - Managing user access to Avature and/or portals
  - Roles & access restrictions
  - Reporting on user activity
- **Workflows Bootcamp**
  - Understanding types of workflows – definition & examples
  - Workflow steps:
    - Setting privacy
    - Configuring step's external display
    - Understanding pre-conditions
    - Setting up categories
- **Workflow Actions**
  - Available actions
  - Considerations
  - Setting pre-conditions & delays
  - Reporting on people/job progression through Lists & Pipeline report
- **Data Modelling**
  - Storing data in Avature – structure design
  - Choosing the right field type – considerations, field attributes & examples
  - Using fields in views, email templates, lists and portals
  - Data Model in Action: real-life scenarios
- **Troubleshooting**