

IS YOUR EMPLOYEE REFERRAL PROGRAM WORKING?

It is no surprise that employee referral programs are the most effective source of hire since existing employees have a clear understanding of job roles, organizational environment and cultural fit. Below are a few ways to build a successful program and to tie this program to business outcomes.

77%

of organizations are investing in employee referral tools

THE POWER OF EMPLOYEE REFERRAL PROGRAMS

Employee referral programs: The best quality hire sources

Quality of hire: Organizational fit (3.92), patient satisfaction (3.82), and retention rate (3.94) based on a scale of 1 to 4 (1 being the least effective and 4 being the most effective)



#1

Employee referral programs



#2

Social media sites



#3

Corporate career pages

2X

Likelihood of Best-in-Class organizations to link their source of hire with employee performance

4 STEPS TO CREATING A WINNING PROGRAM

Build a strong pipeline of talent



50%

of Best-in-Class organizations (vs. 34% of All Others)

Define metrics in advance



3X

Likelihood of Best-in-Class organizations (compared to All Others)

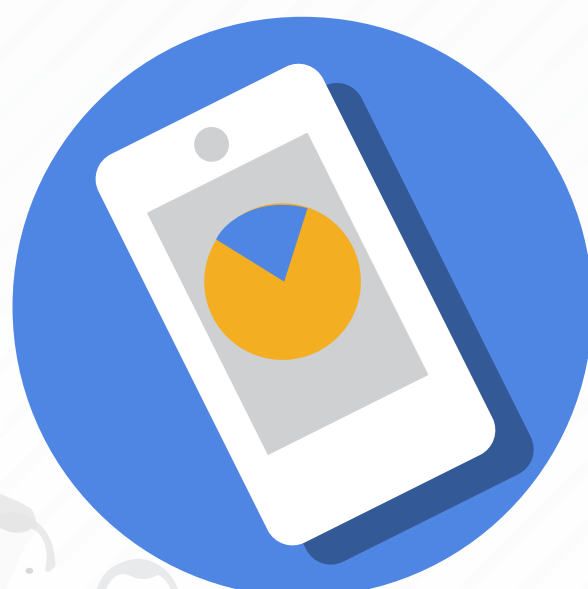
Provide visibility to employees and hiring managers



65%

of Best-in-Class organizations (vs. 40% of All Others)

Invest in technology



80%

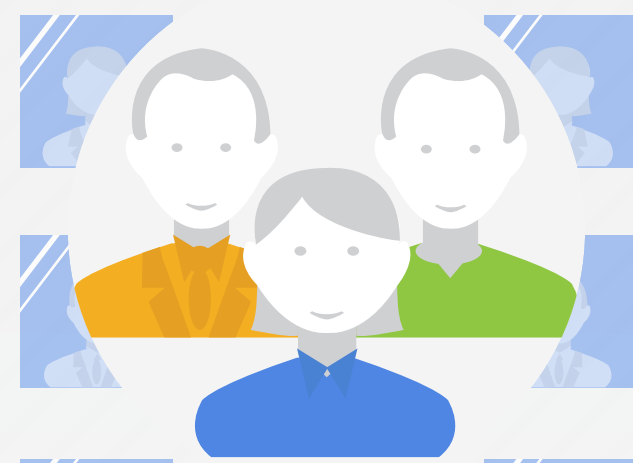
of Best-in-Class organizations (vs. 60% of All Others)

THE IMPACT ON BUSINESS RESULTS



85%

of organizational KPIs were met



↑ 8%

Improvement in hiring manager satisfaction



↑ 12%

Improvement in customer retention

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